

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

2006 MAR 22 P 1:25

CHIEF CLERK'S OFFICE

FORMAL COMPLAINT

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: ~~2006-02107c~~

06-0240

ORIGINAL

Regarding a complaint by (Person making the complaint):

Huben Arroyo Sr

Against (Utility name):

d/b/a U.S. Energy Corporation Illinois Energy Savings Corp.

As to (Reason for complaint)

Mr. Arroyo requested Natural gas fixed price

for the entire house. On agreement it is checked

off as home not business.

in

Aurora

Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is

531 S. Broadway, Aurora, IL 60505

The service address that I am complaining about is

531 S. Broadway, Aurora, IL 60505

My home telephone is

(630) 859-0054

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at

(630) 649-0229

(Full name of utility company)

U.S. Energy Savings Corporation

(respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

33-IL Adm Part 280.70(a)

When the agreement was written up by Sheumaine C Rankin
she should of written up two agreements because this house
is two unit house. Upper and lower.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☐ Yes ☒ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

- ① On 7/21/2004 I enrolled in the natural gas fixed program.
- ② When I called to notify US Energy Savings Corporation of the fact that this house at 531 S. Broadway has two units the representative told me that they could not do so.
- ③ I am requesting that a new agreement be prepared or that the original agreement be amended to say that this house has two units and that I be charged 77.6 cents per therm as originally requested.

Please clearly state what you want the Commission to do in this case:

That the agreement written up on 7/21/2004 be either amended or re-written to acknowledge that the house has two separate apartments. That I be charged 77.6 cents per therm for each unit.

Date:

3/13/06
(Month, day, year)

Complainant's Signature

[Signature]

If an attorney will represent you, please give the attorney's name, address, and telephone number.

You need to file the original with the Commission. Also, provide one copy for each utility complained about (referred to as respondents).

VERIFICATION

A notary public must witness the completion of this part of the form.

I, Ruben Arroyo, first being duly sworn, say that I have read the above petition and know what it says.
The contents of this petition are true to the best of my knowledge.

(Signature)

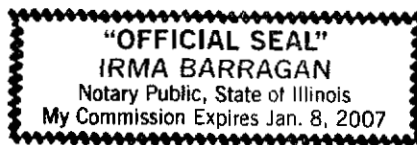
[Signature]

Subscribed and sworn/affirmed to before me on (month, day, year)

03-11-06

Notary Public, Illinois

[Signature]



NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing. If you have questions, please call the counselor in the Consumer Services Division that handled your informal complaint.